

# Dual Enroll: Coordinator Portal

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Contact Dual Enroll support@dualenroll.com

Contact SLU 1818@slu.edu | 414-977-1818



### Account Setup

When you are onboarded as a coordinator, you will receive an email from noreply@dualenroll.com to set up your login credentials. You'll use these credentials to log in at <u>slu.dualenroll.com</u>.

Note: When setting up your credentials, we recommend NOT using an email address as your username.

Log in to your existing DualEnroll account	New students
	CREATE MY DUALENROLL ACCOUNT
PASSWORD:	
LOGIN	College staff
Forgot your username or password?	



### Viewing Registrations

The Dual Enroll (DE) portal will default to the students tab, which will display your registrations and helpdesk where you can submit tickets for technical difficulties and/or registration errors.

SAIN					Help Desk
	ERSTIT.				Duatenroll
0					· Help Logou
Profile Studen	s Courses Reports				
The courses you	ur students are currently i	registering for are shown	below.		
The courses you The Steps colum Highlight	ur students are currently and indicates what needs to ed steps need to be comp	registering for are shown be done to complete the leted by you, Click on the	below. e registration pro- text link for detai	cess: iled instructions.	
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To view any active registrations, the appropriate filters must be selected:

- Courses: select 'all courses' or specific course you'd like to view
- Counselor: select 'all counselors'
- **Term:** to search for a specific student, past or present, select the appropriate term. Select 'all active terms' to view students during an active registration period
- Step: select 'all steps'
- Abandoned: shows or hides students who have removed themselves from a course
- Search: allows you to search for a specific student by name
- All Student Accounts (in blue): You may disregard this section. If you would like further training in this section, please contact 1818@slu.edu.



### Approving GPA & Academic Year

After the student registers, the first step to completing their registration is coordinator approval of GPA. Select "All Coordinators" and the appropriate term in the dropdowns. All student in need of approval will be highlighted in yellow.

The Steps column ir Highlighted s Other (non-h	idicates what needs to be teps need to be complete ighlighted) steps need to	e done to complete the ed by you. Click on the be completed by othe	e registration prod text link for detai ers (student, pare	ess: led instr nt/guard	ructions. lian, or college staff	).
VISITATION ACAE	EMY OF ST LOUIS: Reg	istration Activity				All Student Accounts
Course:	Counselor:	Term:	Step:		Abandoned:	Search:
All Courses	All Counselors 🗸	> All Active Terms	All Steps	~	show	~
Student / Date	Course			State	us et.eps	
	Tasks for the term: 1818 Advanced Co	Spring 2025 (Saint Lo llege Credit Program)	uis University -	1	High School and Academ	: Confirm GPA hic Year
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	CSCI 1300 Intro Ob Saint Louis Univers Program Spring 2025	j <u>-Orient Program 2786</u> ity - 1818 Advanced C	58[+] ollege Credit		Pending, <sup>e</sup> Termoteps	supletion of Per

Select 'High School: Confirm GPA and Academic year.' The following prompt will appear where you can select the student's class, GPA, and whether or not you'd like to save this student's approval for later:

Student Name	Academic Year	Current GPA	Exception?	Action
Caroline K Bahr	O Freshman		-	Complete
	<ul> <li>Junior</li> <li>Senior</li> </ul>			O Save for Later Do not proceed



#### GPA Requirement:s:

- Freshmen are not eligible to enroll in 1818 courses. There are no exceptions to this policy.
- Sophomores are eligible to enroll in 1818 courses in certain circumstances, to include sequenced 1818 courses in mathematics (college algebra, pre-calculus, calculus I, calculus II, calculus III), foreign languages (courses numbered 1010 or above) and computer science. Sophomores may be approved by 1818 partners to enroll if the students have:
  - a minimum 3.5 GPA on a 4.0 cumulative weighted scale and
  - completed the pre-requisite course(s) with a grade(s) of B or higher and
  - electronic approval of the 1818 course instructor, 1818 coordinator and parent/guardian
  - There are no exceptions to the above requirements.
- Juniors & Seniors: Juniors and seniors must have a minimum 3.0 GPA on a 4.0 cumulative weighted scale and electronic approval of the 1818 course instructor or 1818 partner coordinator. Juniors and seniors who have achieved an average 3.0 weighted GPA in the previous 2 semesters may be an exception.

#### Exception cases:

If criteria are selected where a student would need an exception (ie: low GPA), a 'yes' or 'no' option will apear in the exception column.

If you would like to request an exception for this student, select 'yes,' upload the student's transcript, and provide a brief summary of explanation for the exception. An 1818 staff member will determine final enrollment.

Academic Year	Current GPA	Exception?	Action
O Freshman	less than 3.0 🗸	O Yes	Complete
<ul> <li>Sophomore</li> <li>Junior</li> </ul>		O No	O Save for Later
	Academic Year Freshman Sophomore Junior	Academic Year Current GPA Freshman Sophomore Junior	Academic Year     Current GPA     Exception?       O     Freshman     Iess than 3.0     O     Yes       O     Junior     O     No

High School: Confirm GPA and Academic Year



### Step Definitions

#### Pending: Completion of Per Term Steps

This means the student has a step in their registration process that still needs to be completed. This does NOT necessarily mean that the student needs to do anything at this point. You will need to view the student's history to see what step they are on. All steps listed under history are completed steps.



Standard order of steps (this may vary with exception cases):

- Student Initiates registration
- Coordinator confirms GPA and Academic Year
- Parent provides consent for all Students (Parents often get confused if they see this. If this step is listed, they have completed all of the steps, even if the "name" column is blank)
- Students account bridges to SLU systems, generating a Banner ID number for the student
- Instructor confirms enrollment in DE course

#### High School: Confirm DE Course

High School instructor needs to confirm student may enroll in their class. Coordinator may also complete this step on behalf of instructor.

#### High School: Confirm GPA and Academic Year

Coordinator needs to confirm the student's GPA. Once coordinator confirms, a consent email will be sent to the parent.

#### High School: Request Jr/Sr Exception Below 3.0

Coordinator needs to approve Jr/Sr GPA under 3.0.

#### Parent: Provide Consent for all students

Parent needs to provide consent for student to participate. They will receive regular reminders via email/text from DualEnroll asking them to consent or deny their students enrollment. This needs to be completed by the last day of registration. Parents should check spam folder if they cannot locate email from noreply@dualenroll.com. Check the student's profile to confirm their parent's contact information is listed correctly. Email can be resend within DualEnroll if they cannot find it.



#### Parent: Provide Consent for exception cases

This is the same step as "provide consent for all students," it is just for students with a GPA lower than what we require to participate in coursework.

#### **Pending: Application Response**

Student is being processed by Saint Louis University.

#### Instructor: Confirm DE Course

Coordinator has confirmed GPA, parent has consented, and instructor just needs to approve their enrollment. There is nothing that the student needs to do at this time.

#### College: Resolve Failed Registration/Approve Exception

Saint Louis University staff needs to resolve an issue with the students account before moving them forward. This could be related to unpaid tuition from the previous semester, approving a GPA exception, etc.

#### **Student: Resolve Issues**

The student needs to take action on their account to complete their registration. This is often due to nonpayment from a previous semester. Click on notification to view comment from university.

#### Abandoned/Drop

The student or an administrator as dropped the student's course.

#### Failed

The students registration has failed. This is typically because they did not meet the requirements to participate or their parent declined their consent form.

#### Complete

The student's registration is completely processed and they are fully registered into the program.

\*\*There are a few other steps that come up rarely. If you have a student that is on a step not listed here, please know Saint Louis University staff will be working with either the coordinator, DualEnroll helpdesk, or family to resolve these issues.



### Viewing your High School's Course Offerings

Under the 'courses' tab, you'll find all the courses for the current active term. If anything looks incorrect, please contact 1818@slu.edu as soon as possible.

Narrow your Search	The following courses are available for regonly courses and course sections for term College Campus Phigh School	s current	by the students at your high school. Remember that tly open for registration are shown. nline Course
	<u>Course</u> Type <u>Title</u>	Location	(s) College
nter Keyword(s)	CSCI 1300 P Intro Obj-Orient Program	High School	Saint Louis University - 1818 Advanced College Credit Program
COURSE TYPE	ENGL 2250 Conflict, Social Justice & Lit	High School	Saint Louis University - 1818 Advanced College Credit Program
college Campus 🏛	ENGL 2550 🧊 Gender, Identity & Literature	High School	Saint Louis University - 1818 Advanced College Credit Program
High School 庵 Online 🖵	FREN 2010 Tinterm. French Lang & Culture	High School	Saint Louis University - 1818 Advanced College Credit Program
Regional Center	SPAN 2010 Conct Hisp Wid: Inter Span 1	High School	Saint Louis University - 1818 Advanced College Credit Program
ow only classes meeting on: Mon Tue Wed Thu Fri Sat Sun ow only classes meeting tween:	Select blue hyperlink to view school and the instructor.	<sup>7</sup> the c	ourse name as it's called at the high



### Running Rosters

Select the 'reports' tab and choose report 'Registrations with Status - Full.'

Profile Student	ts Courses R	eports	
	Reports		
		* Choose Report:	
		Registrations with Status - Abbreviated Registrations with Application Fields	
		Registrations with Status - Full	
		Completed Registrations Registrations Ready for Processing with Application Fields Unduplicated Students with Application Fields	
		Students with No Registration Activity	
		Student Roster by High School	

Select 'generate' then select 'download.' The report will show up in your downloads folder.

ports	
	Reports - report is complete
* Choose Report:	+ Chonse Report+
Registrations with Status - Full	Registrations with Status - Full
★ Select terms. You can pick multiple terms. * indicates active terms:	
Sector All Active Terms	* Select terms. You can pick multiple terms. * indicates active te
	×> All Active Terms

\*Instructors run their roster reports differently. See instructor directions for more details.